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TIMBER KNOLL HOMEOWNER ASSN. INC. DBA TK WATER SERVICES

P O BOX 200

VERNON, AZ 85940-0200

February 26, 2010

REF: Docket No. W-01902A-09-0293

Docket Control

Arizona Corporate Commission

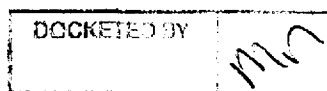
1200 West Washington Street

Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

MAR - 5 2010



Dear Sir/Madam

I spoke to Darron Carlson on Friday 26th of February after receiving an email from Brendan Aladi stating I could not file comments to Docket Control by email. Brendan advised me to mail our comments before 4pm TODAY. Max Nelson went to the Vernon Post Office and mailed said document. Please note: it is a 10 mile round trip to the Post Office.

Darron Carlson advised me to write a followup letter to Docket Control and explain why our filing was late.

- 1.1 Docket Control did not notify me that the Staff Report was completed and mailed. As we live in a rural area we usually clear the TK Water Service mail once a week but if I had known I would have checked the mail earlier.
- 1.2 I received the Staff Report on Wednesday 24th February 2010 in the early afternoon. Your office should be aware that date alone made it impossible for us to file by mail by 4pm Friday 26 February, 2010. Mail delivery from Vernon takes 3 -5 working days.
- 1.3 I attempted to contact all members of our board for their input. After receiving input from 3 members I wrote our comments and emailed to Brendan Aladi. This process is totally unsatisfactory to the TK Water Service Board members.
- 1.4 Darron Carlson advised me that our members may attend the Commission Decision meeting and make comments if necessary. Please be advised that it is a 4 hour journey to Phoenix from Vernon. We would appreciate sufficient notice so that we may make arrangements to attend.

Sincerely yours,

Carol Judd, Secretary
TK Water Service

DOCKET CONTROL
AZ CORP COMMISSION

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